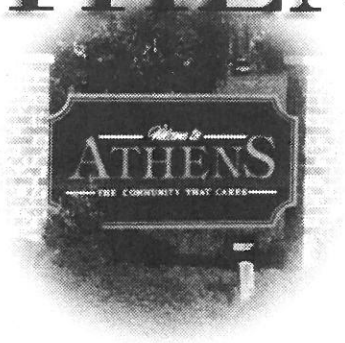
City of
ATHENS

CLERK - DEBRA J. RICHARDSON
MAYOR - DONALD L. NEISLER
TREASURER - DARIN BOWMAN

P.O. BOX 268 • ATHENS, ILLINOIS 62613
PHONE: 217-636-8429 FAX: 217-636-7949



Dear Water/Sewer Customer:

During this past month, we've had some problems with our bills being mailed. We assure you that they were dropped off at the post office on February 28, but it seems a large number of customers have yet to receive their bills.

Please note that the following disconnect notice is just a notice of your account balance. We will not be doing any disconnects this coming month because of this issue and we have also not added penalties to your account.

We hope that this situation will not arise again, but if it does, please call our office at 217-636-8429. We will be glad to assist you with your account and to take payments over the phone. The water and sewer billing is always done and mailed on the last working day of the month, and the bills always have a due date of the 15th.

Current bills will go out on March 31st and they will be due April 15th. If the balance on the following page is not paid before the 31st of March, please note that it will show on the bill that is due April 15th.

If you have any questions at all, please call City Hall. We are very sorry for this inconvenience and we hope that this will not happen again.

Thank You,

City of Athens

Water & Sewer Billing Department